



Privacy Statement

Shore2Shore is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Statement of Privacy applies to the Shore2Shore website and governs data collection and usage. By using the Shore2Shore website, you consent to the data practices described in this statement.

Collection of your personal information

Shore2Shore collects personally identifiable information, such as your e-mail address, name, home or work address or telephone number. Shore2Shore also collects anonymous demographic information, which is not unique to you, such as your ZIP code, age, gender, preferences, interests, and favourites.

There is also information about your computer hardware and software that is automatically collected by Shore2Shore. This information can include: your IP address, browser type, domain names, access times and referring Web site addresses. This information is used by Shore2Shore for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Shore2Shore website.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through Alcoholics Anonymous public message boards, this information may be collected and used by others. Note: Alcoholics Anonymous does not read any of your private online communications.

Shore2Shore website encourages you to review the privacy statements of Web sites you choose to link to from Shore2Shore so that you can understand how those Web sites collect, use and share your information. Shore2Shore is not responsible for the privacy statements or other content on Web sites outside of the Shore2Shore and Shore2Shore family of Web sites.

Use of your Personal Information

Shore2Shore collects and uses your personal information to operate the Shore2Shore website and deliver the services you have requested. Shore2Shore also uses your personally identifiable information to inform you of other products or services available from Shore2Shore and its affiliates. Shore2Shore may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

Shore2Shore does not sell, rent, or lease its customer lists to third parties. Shore2Shore may, from time to time, contact you on behalf of external business partners about an offering that may be of interest to you. In those cases,

your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, Shore2Shore may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Shore2Shore, and they are required to maintain the confidentiality of your information.

Shore2Shore website does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

Shore2Shore website keeps track of the Web sites and pages our customers visit within Shore2Shore, to determine what Shore2Shore services are the most popular. This data is used to deliver customized content and advertising within Shore2Shore to customers whose behaviour indicates that they are interested in a particular subject area.

Shore2Shore website will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Shore2Shore or the site; (b) protect and defend the rights or property of Shore2Shore; and, (c) act under exigent circumstances to protect the personal safety of users Shore2Shore, or the public.

Use of Cookies

The Shore2Shore website use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize Shore2Shore website pages, or register with Shore2Shore website or services, a cookie helps Shore2Shore website to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Shore2Shore website, the information you previously provided can be retrieved, so you can easily use the Shore2Shore features that you customized.

You can accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Alcoholics Anonymous services or Web sites you visit.

Security of your Personal Information

Shore2Shore secures your personal information from unauthorized access, use or disclosure. Shore2Shore secures the personally identifiable information you provide on computer servers in a controlled, secure environment,

protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other Web sites, it is protected by encryption, such as the Secure Socket Layer (SSL) protocol.

Changes to this Statement

Shore2Shore will occasionally update this Statement of Privacy to reflect company and customer feedback. Shore2Shore website encourages you to periodically review this Statement to be informed of how Shore2Shore is protecting your information.

Contact Information

Shore2Shore welcomes your comments regarding this Statement of Privacy. If you believe that Shore2Shore has not adhered to this Statement, please contact Shore2Shore at admin@Shore2Shoremu.co.za. We will use commercially reasonable efforts to promptly determine and remedy the problem.